

So which way now to achieve the successful delivery of complex transformational change?

Today's organizations are challenged to deliver significant complex change. Much of this is driven by the expectation of the public, their need for accountability and transparency in public services together with the demand for government services to be delivered in a way which meets their changing expectations. Organizations that have learned how to transform themselves through effective leadership and strategic control are more likely to survive and prosper.

Projects alone can no longer deliver the type of change required to enable organizations survive and be effective. Senior Executives must look beyond the discipline of project management to achieve this.

Programme management is increasingly being recognized as key to enabling organizations to manage this transformation. This enables a focus on the delivery of benefits and the value that can be delivered to the organization. Programme Management can be defined as 'the co-ordinated management of projects and change management activities to achieve beneficial change'. A similar, extended definition found in the global best practices framework Managing Successful Programmes (commonly referred to as MSP®) is 'the action of carrying out the co-ordinated organization, direction and implementation of projects and transformation activities (i.e. the programme) to achieve outcomes and realize benefits of strategic importance to the business.



MSP is an effective framework which has been around for almost 20 years and has stood the test of time as an effective approach to delivering complex transformational change. MSP has been used significantly in the UK, Australia, and New Zealand public and private sectors. This has enabled the framework to be developed and refined over the past eighteen years.

Treasury Board of Canada Secretariat has recognized the importance of this and is releasing a new policy reset to address the challenges of delivering complex change within the Government of Canada incorporating the use of the programme management discipline.

As Senior Executives who seek to make a contribution to the services delivered to Canadians and recognizing that project management practices struggle to deliver complex transformational change programme management is now on the horizon and consideration should now be given to its use.



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Meet our Subject Matter Expert – Alvin M. Gardiner MBA, MAPM :

Alvin is a portfolio/programme and project manager with over 30 years of experience in the Public Sector including 15 years as a Senior Executive/Director working for Registers of Scotland Executive Agency ('RoS'). He holds an MBA from the Open University. He is an accredited PRINCE2® , Management of Portfolios ('MoP'®), Managing Benefits™ ,Better Business Cases™ and Change Management registered practitioner and approved trainer. He is also an MSP® (Managing Successful Programmes) Advanced Practitioner and Approved trainer. He is a member of the Association for Project Management (MAPM) and is APMPMQ Certified and is a trainer in APM Fundamentals and Project Management Qualification certifications. He participated as a member of the Scoping and Review Group for the refresh of PRINCE2 (2009) and the Integrating PRINCE2 publication.

We continue to support our clients working remotely, and safely during the COVID-19 precautions.

If you are interested in learning more about Programme Management and the Managing Successful Programmes (MSP®) Framework please email Heather Buchan at hbuchan@therightdoor.ca.

Or call:

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